



IKONIX USA

To properly package your instrument, please follow the instructions below. Improper packaging can result in shipping damage. Ikonix USA is not responsible for any damages that occur in transit. It is recommended that you insure your shipment through the shipping company, in the event shipping damage does occur.

Step 1: Obtain an RMA Number. Submit an RMA online or Call Customer Support +1-847-367-4671

[Associated Research RMA](#)
[SCI RMA](#)
[APT RMA](#)



Step 2 : Disconnect Interlock Connector and all accessories from the instrument before packaging to prevent damage.



Step 3: Open and inspect instrument box. Remove foam inserts.

*Contact us to purchase new shipping material



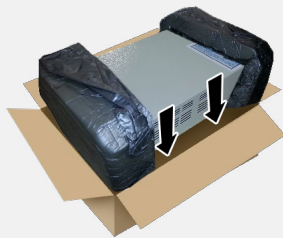
Step 4: Line up divots in the foam inserts with the "feet" of the instrument. Fit the inserts over the front & rear panels.



↑ Feet ↑

Step 5: Place the instrument with foam inserts in the box and ship to Ikonix USA.

28105 N. Keith Dr.
Lake Forest, IL 60045



Step 6: Mark the container "FRAGILE" to ensure proper handling.



Step 7: Reference your RMA number in all shipping documents.

RMA NUMBER:

0195426



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